Welcome to Bergamo!

Welcoming Guideline for Erasmus Students

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via San Bernardino
72/e
Bergamo
SERVICES and FACILITIES
INFORMATION DESKS (from 14th February to 16th March 2023) (on 16th February welcome desk available only in Via Salvecchio)

WHEN:
Tuesday and Thursday: 9.30 a.m. -12.30 p.m. and 1.30 p.m. - 4 p.m.

WHERE:
ECONOMICS AND MANAGEMENT CAMPUS - VIA DEI CANIANA, 2 - HALL - GROUND FLOOR

FOREIGN LANGUAGES CAMPUS - VIA SALVECCHIO,19 ENTRANCE B - HALL - GROUND FLOOR

ENGINEERING CAMPUS - VIA EINSTEIN,2 (Dalmine) BUILDING A - HALL - GROUND FLOOR
US CARD
(University Student Card)

With your US (Student) Card you can:

• Use laboratories, and computers
• Borrow books from the University Libraries
• Take photocopies and scan your documents (print centers)
• Use the CCL material
• Have discounts in the university canteens

ATTENTION: IT’S NOT A DEBIT CARD!
LIBRARIES

There are three libraries in our university:

• **Humanities Library** (Sant’Agostino)  
  Monday and Friday 8 a.m. - 7:30 p.m.  
  Tuesday-Wednesday-Thursday: 8 a.m. - 10 p.m.

• **Economics and Law Library** (Caniana)  
  Monday to Friday 8 a.m. to 7:30 p.m.

• **Engineering Library** (Dalmine)  
  Monday to Friday 8 a.m. to 7:30 p.m.
Accessing the ONLINE LIBRARY

To access the online library of University of Bergamo:

Click on: Libraries (Biblioteche)
Printing Services offers students the following services:
Printing and photocopying documents with assistance

Via dei Caniana 2 (under the canteen)
Bergamo
tel. 035-2052555
Opening Hours:
Monday to Friday 09:00-19:00
Saturday: 09:00-13:00
PRINT CENTER (Centro Stampa)

Viale Marconi, 5
Dalmine
tel. 035 205 2079
Opening Hours:
Monday, Wednesday and Friday from 9:30 to 12:00

Piazzale Sant'Agostino 2
24129 Bergamo
Opening Hours:
Monday to Friday 10:00-12:30

Webpage: PRINT CENTER
DINING SERVICES

BERGAMO
• Caniana (Economic Campus) - via dei Caniana 2
  Opening times: Monday to Friday, 12 am – 2 pm and Saturday, 12 am – 1:10 pm
• Sant'Agostino, Salvecchio and Rosate (Humanities Campus) - via S. Lorenzo 11
  For lunch boxes only to order within 10 am
• Opening times: Take away mode: Monday to Saturday, 12:30 pm - 1 pm
DALMINE
• Engineering Campus - via Pasubio 7
  Opening times: Monday to Friday, 12 am – 2 pm
COFFEE BARS

Coffee Bars
The service is provided with administered prices, with no discounts applied by income bracket.
BERGAMO

• **Pignolo** - Caffetteria / Tavola Calda, via Pignolo 123
Opening times: Monday to Friday, 8:00 am – 5:00 pm / Saturday, 8:30 am – 12:00 pm

DALMINE

• **Engineering Campus** - Caffetteria, via Pasubio 7/A
Opening times: Monday to Friday, 7:30 am – 2:30 pm
The Accommodation Service of Bergamo University offers fully furnished flats, located near the University (Bergamo and Dalmine). Accommodation applications are open:
- after June 15th for 1st semester (Winter Semester) or full Academic Year
- after November 1st for 2nd semester (Spring Semester)

**University’s residencies are not available for Erasmus students.**

**Contact information**
E-mail: accommodation.service@unibg.it
Telephone - Whatsapp: +39 329 6836882
Address: Via Moroni, 255, 24127, Bergamo

**Opening hours**
- Monday and Wednesday: 08.30–10.30
- Tuesday and Thursday: 15.30–17.30
CUS (Centro Universitario Sportivo)

The University Sports Centre:

- Locations: Via Verdi 56 - Dalmine (BG)
- Availability Time:
  - Monday to Friday 07:00 – 00.00
  - Saturday and Sunday, 09.00 – 18.00
- Contacts:
  - Telephone: 035 2052328 - 035 372819
  - Email: cus@unibg.it
TRANSPORT service in Bergamo

The University of Bergamo signed an agreement with public transport service. Erasmus students can have a discounted MONTHLY travel card provided by and ATB.

24,00 euro, valid only in Bergamo,
31,00 euro, valid for Dalmine. •
Students are required to download a the self-declaration/autocertificazione from the dashboard/sportello studenti and submit it along with the identity/card or passport to the office
WHERE TO BUY THE MONTHLY PASS

ATB POINT Address: Largo Porta Nuova, 16, 24122
Bergamo Phone: 035 236026
Website: http://atb.bergamo.it/ITA/homepage.aspx
Booking: Book your appointment and skip the line!
http://bookingatb.cloud.incifra.it/booking/calendar.php
Just connect to the link, select the office and the service, and choose the day and times from those available. You will receive a confirmation email with your booking number
BORROW A BIKE

The new bike sharing service La BiGi powered by Nextbike
To use the service, users will need to register at www.nextbike.it/bergamo and download the nextbike app.

ATB POINT Address: Largo Porta Nuova, 16, 24122
Bergamo Phone: 035 236026
HEALTH INSURANCE

**EU STUDENTS** should bring with them the European Health Insurance Card. If you are a European student and have private insurance please check conditions to use it in Italy!

**Non-EU STUDENTS** MUST have health insurance valid in Italy. We strongly recommend to buy for the whole mobility period before coming to Italy. Having health insurance is a requirement in order to get the student Visa and is also mandatory to request the Resident Permit.
The EHIC gives you access to the National Health Service for “urgently needed medical treatments” during temporary stay: you can have free check-ups by all GPs, and you can access All public hospitals all agreed clinics laboratory instrumental-diagnostic tests by paying a fee, commonly called “ticket”.

The EHIC guarantees medical assistance for health issues occurred during your stay in Italy only; it does not cover the cost of private medical treatments.
EUROPEAN HEALTH INSURANCE CARD
General Practitioner

If you need medical assistance you can go for free to any General Practitioner (GP – in Italian "Medico di Medicina Generale" or "Medico di base")

To find a “medico di base”: https://anamed.ats-bg.it/
Choose categoria: medico assistenza primaria
Comune: Bergamo

The International office can give you further information about English or French speaking GP please write to incoming@unibg.it
EMERGENCY NUMBERS

NUMBER: 112
In Case of Emergency. Free and Active in Lombardy 24 hours.
App "112 Where Are U“ Where Are U app lets you ask for help in case of an emergency

When to call 112?
• Emergency medical urgency situations.
• Request for medical assistance by sending emergency vehicles.

NUMBER: 116 117
For Non-Urgent Health Care. From Monday to Friday from 8 p.m. to 8 a.m. holidays and days before holidays 24h. When to call 116 117?
• Non-urgent health care, services or advice.
• Consultation of a doctor of continuity of assistance.
• Access to the Tourist Medical Guard.
POST OFFICE

CENTRAL POST OFFICE
Location:
BERGAMO Via Antonio Locatelli, 11.

Office Hours:
• Monday to Friday 08:20 a.m. – 07:20 p.m.
• Saturday 08:20 a.m. – 12:35 p.m.
HOW TO APPLY FOR THE RESIDENCE PERMIT

You can find further information on incoming webpage
Write an email to incoming@unibg.it to arrange an appointment for further information
AEGEE & ESN
Bergamo

• AEGEE & ESN are student associations which support exchange and integration among students with different nationalities.

• They organize cultural and social events with the aim at promoting intercultural experience and cooperation.
For more information: www.unibg.it > Global
ENJOY BERGAMO!