

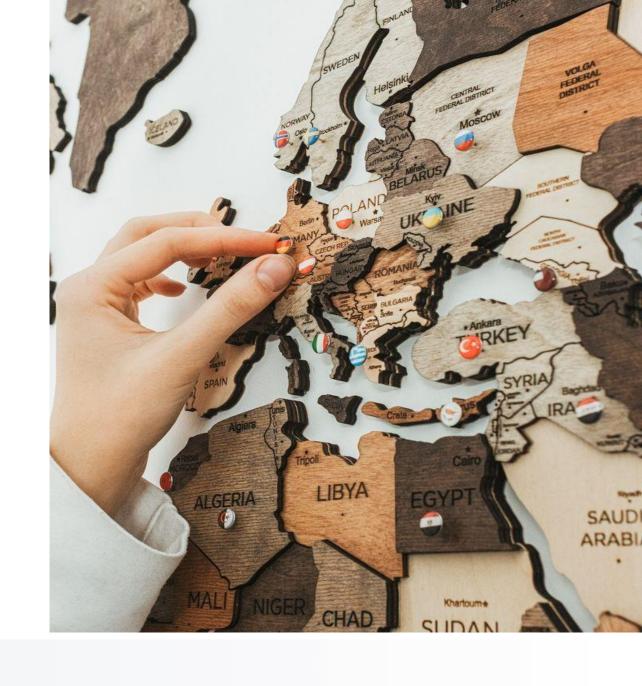


Siamo Capitale Italiana della Cultura 2023





ERASMUS COORDINATORS & TUTORS





LINGUE, LETTERATURE E CULTURE STRANIERE

(Department of Foreign Languages, Literatures and Cultures)

Campus: Salvecchio and Rosate

Coordinator:

Prof.ssa Ivana Rota

ivana.rota@unibg.it

Phone: 035 2052714

Office Address:

Piazza Rosate 2, room 207

The appointment will be on Skype (contact: live:.cid.5117ded3e07413eb) but contact via email before.





SCIENZEUMANE e SOCIALI (Department of Human and Social Sciences)

Campus: Sant'Agostino and Via Pignolo

Coordinator:

Prof.ssa Paola Gandolfi

paola.gandolfi@unibg.it

Phone: 035 2052966

Office Address:

Via Sant'Agostino, Room 24

Office hours: Wednsday afternoon

Contact via e-mail for an appointment.





LETTERE, FILOSOFIA e COMUNICAZIONE

(Department of Letters, Philosophy and Communication)

Campus: Pignolo and palazzo Bernareggi (via Pignolo, 76)

Coordinator:

Prof.ssa Francesca Pagani

francesca.pagani@unibg.it

Phone: 035 2052410

Office Address: Palazzo Bassi Rathgeb Via Pignolo 72, Room 6

The appointment can be in presence or on Google Meet but please contact via e-mail before.





GIURISPRUDENZA (Department of Law)

Campus: Moroni

Coordinator:

Prof. Silvio Troilo

silvio.troilo@unibg.it

Phone: 035 2052846

Office Address:

Via Gianbattista Moroni 255, Room 10

Office hours:

Wednesday from 4:30 p.m. to 6:30 p.m. only by appointment, contact via e-mail





DIPARTIMENTI DI ECONOMIA E SCIENZE AZIENDALI

(Economics) Campus: Caniana

Coordinator: Prof.ssa Mara Grasseni

mara.grasseni@unibg.it

Phone: 035 2052540

Office Address:

Caniana, room 212

The appointment will be on Skype, please contact via e-mail before. please contact via e-mail before.





AZIENDALI (Department of Management)

Campus: Caniana

Coordinator: Prof.ssa Laura Mariani

laura.mariani@unibg.it

Phone: 035 2052882

Office Address:

Caniana, room 110

The appointment will be on Skype, please contact via e-mail before.





INGEGNERIA (School of Engineering)

Campus: Dalmine

Coordinator:

Prof.ssa Maria Sole Brioschi

maria-sole.brioschi@unibg.it

Phone: 035 2052089

Office Address:

Dalmine, building C, room 5.02

Office Hours: Monday and Friday from 1 p.m. to 2 p.m. The appointment will be on Microsoft Teams, and it can be in other days but please contact via e-mail before.





THE INTERNATIONAL OFFICE

Ask to International Office for Information about:

- Residency Permit (Only Erasmus Student).
- Learning Agreement.
- Before and during Mobility.
- Courses List
- Transcript of Records
- Arrival and Departure Certificate
- Student Card
- Dubts about how to book an Exam
- Tax Code







HOW TO FIND THE INTERNATIONAL OFFICE

International Office via San Bernardino 72/e, Bergamo 2° Floor

Office hours: Tuesday and Thursday 9.30 a.m. – 12.00 a.m. 2 p.m. – 4 p.m.

Please arrangement an **APPOINTMENT** with the amministrative staff writing an email to the staff (*next slides*).



ADMINISTRATIVE STAFF BY DEPARTMENT

please arrange an appointment by email before visting our offices in Via San Bernardino

Departments of Economics, Management and Human and social sciences: **Anna Maria di Marco**anna-maria.dimarco@unibg.it

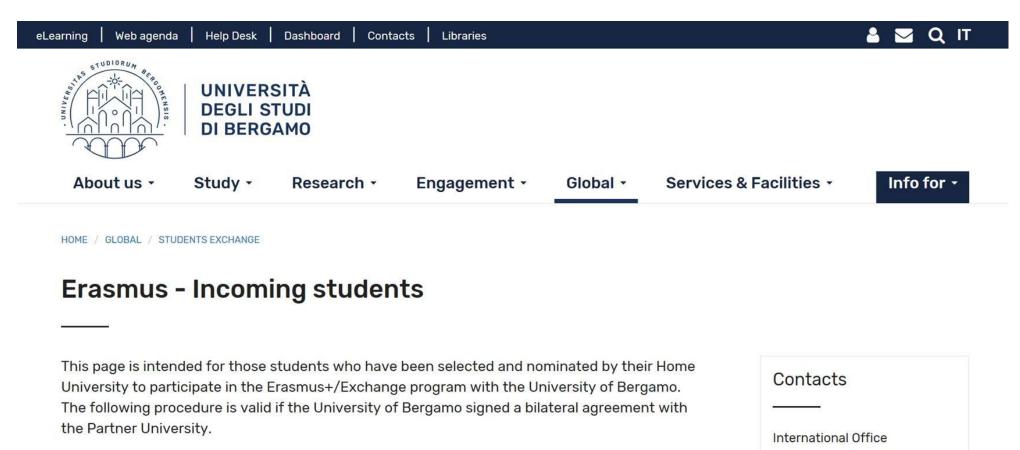
Departments of
Foreign Languages,
literatures and
cultures and Letters,
Philosophy and
Communication:
Milena Plebani
milena.plebani@unibg.it

Departments of
Law and
Engineering:
Blerta Topalli
blerta.topalli@uni
bg.it



HOW TO FIND ALL THE INFORMATIONS YOU NEED AS AN ERASMUS STUDENT

Visit the page https://en.unibg.it/global/students-exchange/erasmus-incoming-students





HOW TO CHOOSE COURSES



1) Go to the Unibg Website Unibg

2) Click on EN to translate the page in English language



eLearning | Orari | Help Desk Studenti | Sportello internet | Rubrica | Biblioteche

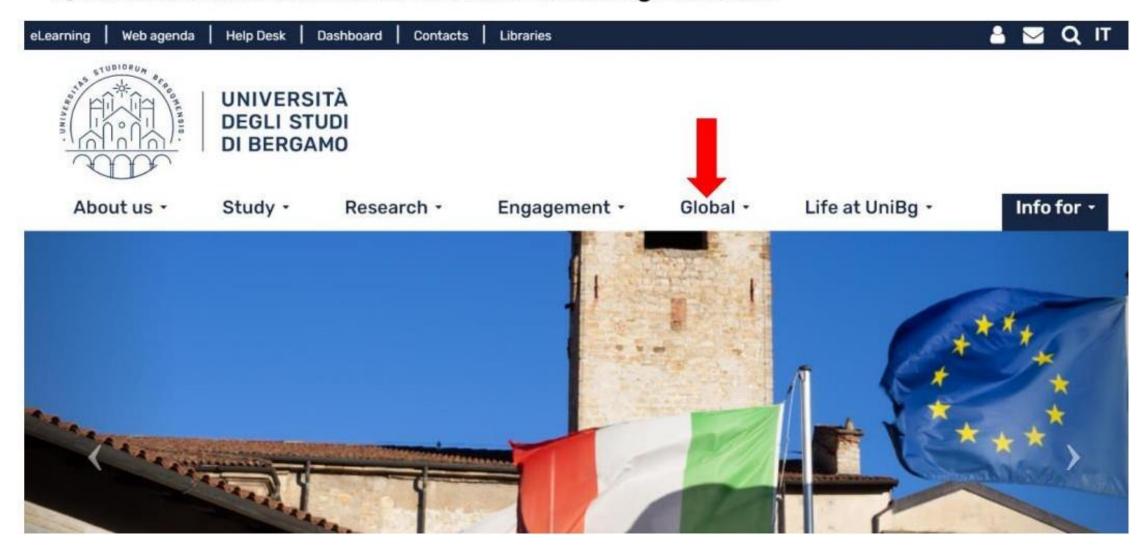


Ateneo ▼ Studiare ▼ Ricerca ▼ Terza missione ▼ Internazionale ▼ Servizi ▼





3) Click on Global and choose Erasmus-Incoming Students





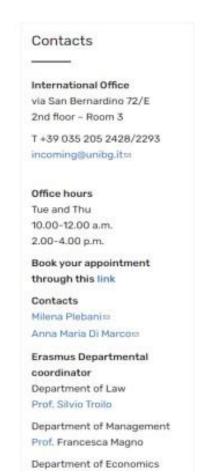
Info for -About us -Study -Research + Engagement -Global -Life at UniBg • Going abroad Cooperation and Students Exchange Development Destinations Marco Polo Project Unesco Chair Joint programs, UniBg Summer & Erasmus+ **Education and Training** Winter Schools Short mobility Research, Publications and Double-degree agreements Documents Extra-UE mobility Erasmus - Incoming students Third Mission Before the departure Swetaly Partners Visiting Professors and Scholars Events Teachers and staff mobility



4) Click on Course Catalogue 2022/2023

Erasmus - Incoming students

This page is intended for those students who have been selected and nominated by their Home University to participate in the Erasmus+/Exchange program with the University of Bergamo. The following procedure is valid if the University of Bergamo signed a bilateral agreement with the Partner University. >> All News and FAQ (vaccination, Green Pass, lessons and exams) 2022/23 Academic Calendars - NOW PUBLISHED Admission: NEW 2022/23 Nomination + Application NOW OPEN! Course catalogue 2022/2023 + + Learning agreement + Housing/Accommodation: NEW 2022/23 NOW OPEN! Language requirements and Italian language courses APPLY NOW!





5) Click on Course catalogue

Course catalogue 2022/2023

Each Department sets and approves the Course catalogue (yearly. In addition, each Department offers some English taught subjects at Master's and Bachelor's Level

Course Catalogues for a.y. 2022/23 will be available from July onwards. For this reason you will submit your Learning Agreement–Before mobility within 30 August.

Please have a look at the previous Course Catalogue, because anyway most courses don't differ from one year to the next, but the semester in which the courses are held might change.

Please check very carefully the Semester in which the course is offered:

Primo Semestre >1st Semester CLASSES (Autumn Semester - from September to December) > EXAMS between January and February.

Secondo Semestre > 2nd Semester CLASSES (Spring Semester - from February to June/July) > EXAMS in June and July.

Annualità singola > whole Academic Year (from September to June/July) > EXAMS in June and July.

The Department of Management in partnership with the University of Columbia (Missouri) organizes English taught courses as a part of the Summer Business Program

Summer Business Program (Missouri): second semester – Bachelor's level.

Learning agreement



Book your appointment through this link

Contacts

Milena Plebanisa

Anna Maria Di Marcosa

Erasmus Departmental coordinator

Department of Law

Prof. Silvio Troilo

Department of Management

Prof. Francesca Magno

Department of Economics

Prof. Mara Grasseni

Department of Human and

Social Sciences

Prof. Paola Gandolfi

Department of Foreign

Languages, Literatures and

Cultures

Prof. Ivana Rota

Department of Letters,

Philosophy, Communication

Prof. Francesca Pagani

School of Engineering

Prof. Maria Sole Brioschi

6) Now you can choose your department, teaching language, degree level and semester

Elenco insegnamenti



- ABILITÀ INFORMATICHE E TELEMATICHE Codice: 38047 Crediti: 1
- ABILITÀ INFORMATICHE E TELEMATICHE Codice: 39077 Crediti: 1
- ABILITÀ INFORMATICHE E TELEMATICHE Codice: 23059 Crediti: 2
- ABILITÀ INFORMATICHE E TELEMATICHE Codice: 39077 Crediti: 1
- ABILITA' INFORMATICHE E TELEMATICHE (LABORATORIO BASI DI DATI) Codice: 21064 Crediti: 1
- ACCOUNTING HISTORY Codice: 900007-ENG Crediti: 6
- ACUSTICA APPLICATA Codice: 60118 Crediti: 6



WHAT YOU SHOULD CHECK

Department: The department names are in Italian, please translate your department in Italian and choose it from the list.

Academic year: 2022/2023

Teaching language: English (inglese)

Semester:

- First semester (primo semestre)
- Second semester (secondo semestre)
- Whole year (annualità singola)

If you stay here only for one semester you can't choose a course with «annualità singola»



You can choose courses from other departments (it's not compulsory)



50% of the courses must be from your department



REMEMBER:

Pay attention to the code of each course

For example:

Psychometrics Course

640014 <u>-ENG Psychometrics</u> 40023 Psicometria For example:

Same prof / different CFU (10 cfu vs 5 cfu) ENG-Code courses:

44136 -ENG Territorial and Environment Studies (10 cfu)

44107 -ENG Geography of the Environment and Tourism

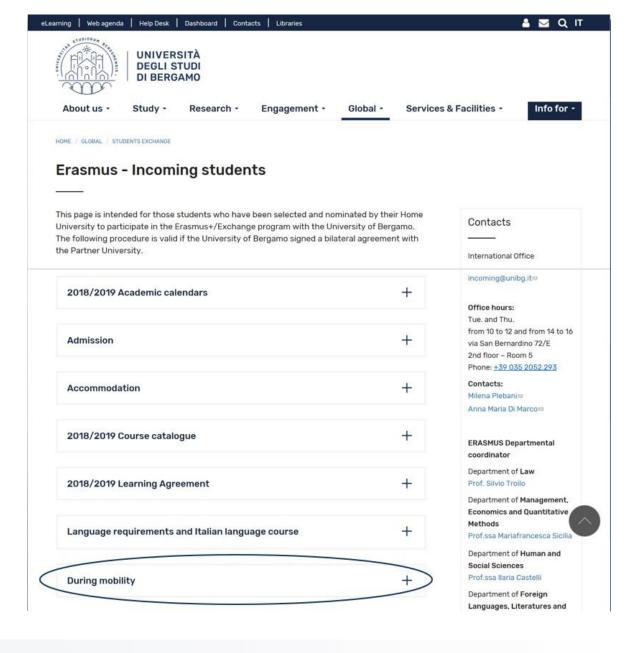
44118 - ENG Territorial Studies



HOW TO CHANGE YOUR LEARNING AGREEMENT (Exceptional changes)

Exceptional Changes must be modified filling in the "During Mobility Learning Agreement" form.

The document can be downloaded from: https://en.unibg.it/global/students-exchange/erasmus-incoming-students > DURING MOBILITY section.





LEARNING AGREEMENT (Exceptional changes)

CHECK the proposal with the International Departmental coordinator in Bergamo or with the International office

Arrange an appointment with the International office for final signature and approval Remember to sign the form yourself!!

THE CHANGES TO THE LEARNING AGREEMENT

document will be sent to Home University International Office for the final approval/confirmation.



Table B2 During the

(if any)

Higher Education

Learning Agreement for Studies

Student's name Academic Year 201 /201

	Last name(s)	First name(s)	Date of birth	Nationality ¹	Sex [M/F]	Study cycle ²	Field of education ³	
Student	LAVINE	том	25/01/1995	BRITISH	м	LM	ECONOMICS	
	Name	Faculty/Department	Erasmus code ⁴ (if applicable)	Address	Country	Contact person name ³ ; email; phone		
Sending Institution	UNIVERSITY OF EAST LONDON	ECONOMICS	29U894Y	LOREM IPSUM	ENGLAND	xxx	XXXX@DHFJIR.COM	
	Name	Faculty/ Department	Erasmus code (if applicable)	Address	Country	Contact per	son name; email; phone	
Receiving Institution	UNIVERSITA' degli Studi di BERGAMO	International Office	I BERGAMO 01	Via Caniana,2 24127 Bergamo	Italy		NATIONAL OFFICE 9 035 2052 293	

During the Mobility

Exceptional changes to Table A

(to be approved by e-mail or signature by the student, the responsible person in the Sending Institution and the responsible person in the Receiving

Table A2 During the mobility	Component code (if any)	Component title at the Receiving Institution (as indicated in the course catalogue)	Deleted component [tick if applicable]	Added component [tick if applicable]	Unchanged Component [tick if applicable]	Reason for change ⁶	Number of ECTS credits (or equivalent)
	654806-ENG	STANDARDS OF MACROECONOMY		8		Lorem ipsum	10
	458048-ENG	CONSUMER BEHAVIOR		0		Lorem ipsum	10
				0	0		

The level of language competence in ITALIAN or ENGLISH or [indicate here the main language of instruction] that the student already has or agrees to acquire by the start of the study period is: A1 or A2 or B1 or B2 or C1 or C2 Native speaker or

(to be approved by e-mail or signature by the student and the responsible person in the Sending Institution)								
Component title at the Sending Institution (as indicated in the course catalogue)	Deleted component [tick if applicable]	Added component [tick if applicable]	Unchanged component [tick if applicable]	Number of ECTS credits (or equivalent)				
	i i	- 8	5	- 3				
		8		3				



(Exceptional changes) DEADLINE TO SUBMIT THE LEARNING AGREEMENT DURING MOBILITY

No changes allowed after the following deadlines of

SCHOOL OF ECONOMICS AND MANAGEMENT

SCHOOL OF ENGINEERING

Dep. FOREIGN LANGUAGES, LITERATURES AND CULTURES

Dep. HUMAN AND SOCIAL SCIENCES

Dep. LAW

Dep. LETTERS, PHILOSOPHY AND COMMUNICATION

	Reasons for deleting a component	Reason for adding a component		
	A1. Previously selected educational component is not available at the Receiving	B1. Substituting a deleted component		
	Institution			
	A2. Component is in a different language than previously specified in the course $$	B2. Extending the mobility period		
	catalogue			
(A3. Timetable conflict	B3. Other (please specify)		
	A4. Other (please specify)			

Commitment	Name	Email	Position	Date	Signature
Student			Student		
Responsible person ⁸ at the Sending Institution					
Responsible person at the Receiving Institution ⁹			International Coordinator UNIBG		

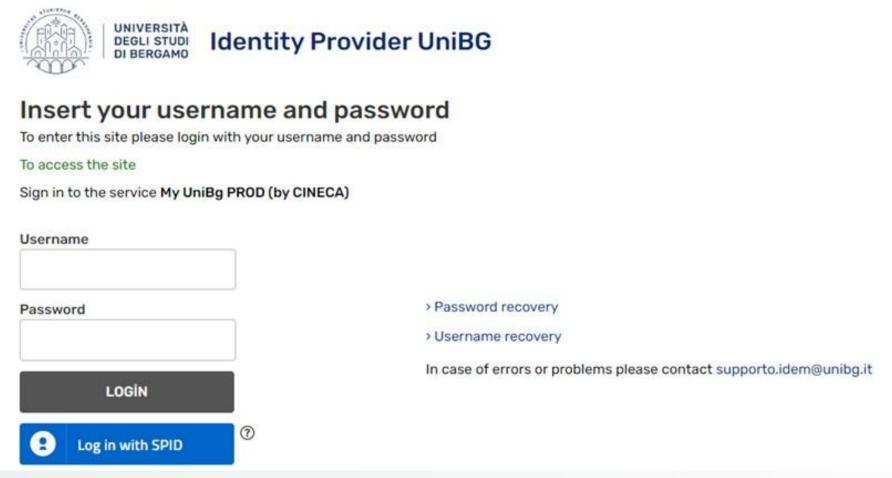


HOW TO USE DASHBOARD



HOW TO USE MYUNIBG

You can log in MyUnibg with this link MyUnibg with your username and password.





HOW TO CHECK YOUR LESSONS TIMETABLE. EXAMS CALENDAR AND ROOM OCCUPATIONS: WEB AGENDA UNIBG



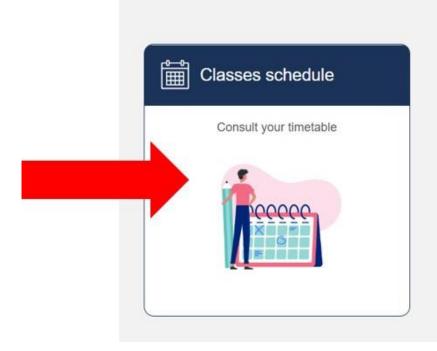


WEB AGENDA UNIBG

Check your timetable of courses by clicking on "Classes Schedule" and choose "search your timetable by course".

choose search your timetable by course.

Welcome to the student's Web Agenda of the University of Bergamo



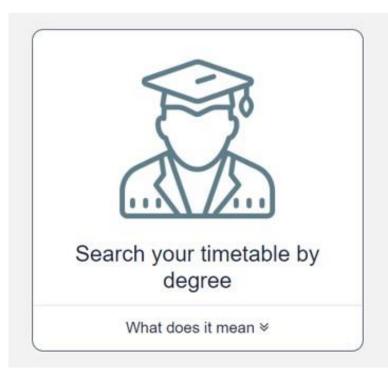


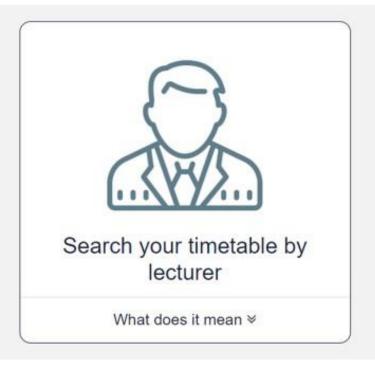


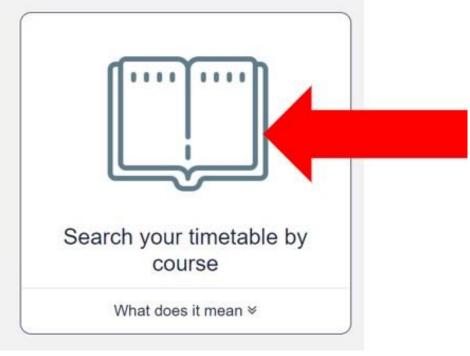


WEB AGENDA UNIBG

Click on and choose "search your timetable by course".









HOW TO CHECK YOUR LESSONS TIMETABLE. EXAMS CALENDAR AND ROOM OCCUPATIONS: EasyUnibg App

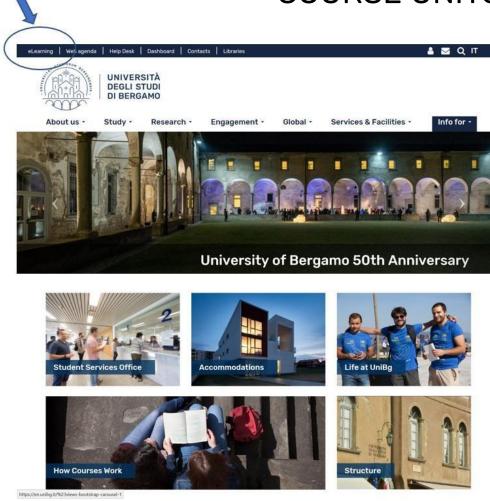
You can also download the app on your cellphone reaching on your Play Store or on your Apple Store: EasyUnibg.

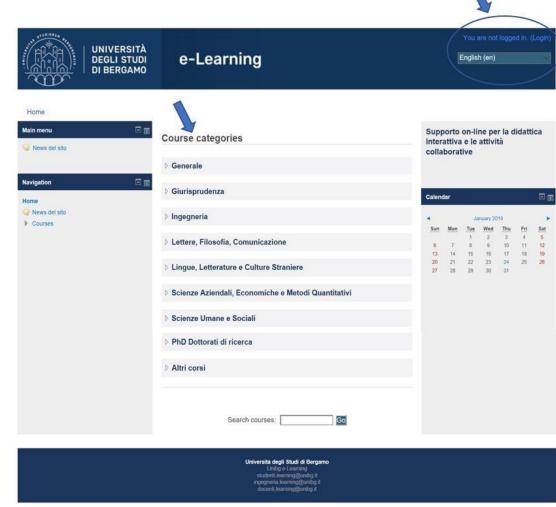




HOW TO USE E-LEARNING

COURSE UNITS: E - Learning System







COURSE UNITS E-Learning System

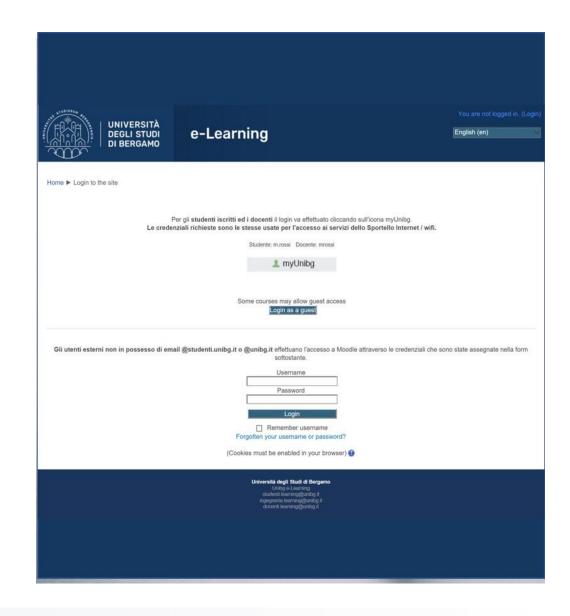
To check on the information about the courses and programmes, you can use e-learning platform.

What includes:

- Course content
- Teaching activities (Lectures, case studies, classroom exercises, group work and presentation)
- Assessments

To log in the system, click on myUnibg, then:

- Username: (your student number/matricola)
- Password : (your password)





HOW TO BOOK EXAMS



EXAMS

Exams can be either written or oral (verbal). **ONLY IN PRESENCE.**

What you need:

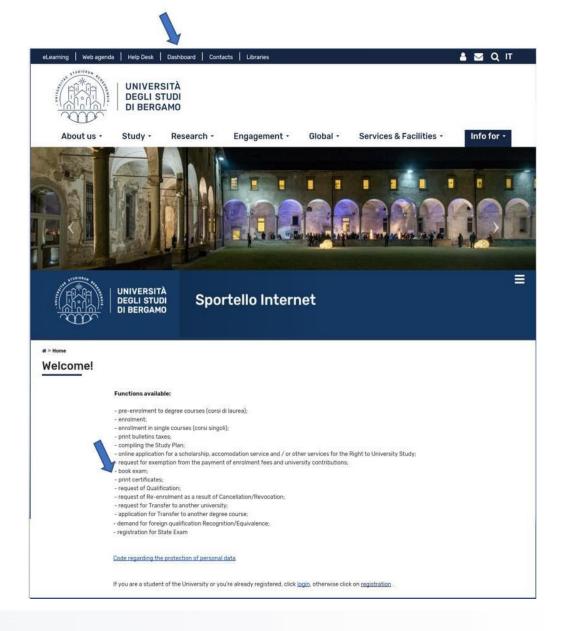
To register to your exams ONLINE

Where:

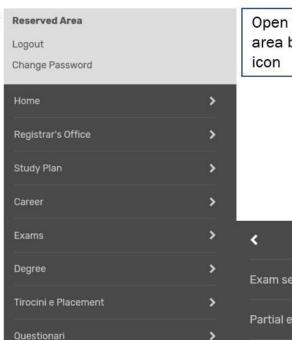
From sportello internet (Dashboard)

When:

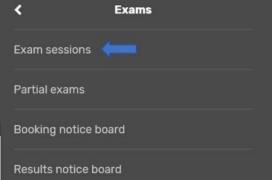
From 15 days before the exam until 5 days before the exam







Open your reserved area by clicking



» List Exam sessions



Booking Exam sessions

The page shows the sessions that can be booked to date, only for the academic activities already in your booklet .

Exam sessions available for subjects in your own booklet



Prenotazione appelli - Dettaglio appello selezionato

Riepilogo dati

Attività Didattica:	640012-ENG - Psychiatry	
	(offerta nel corso CLINICAL PSYCHOLOGY [64-270-ENG])	
Appello:	Ascoli +Barbetta del 01/02/2019	
Sessioni		
Tipo esame	Scritto	
Verbalizzazione	Firma Digitale con pubblicazione (Es. Prova Scritto)	
Docenti	ASCOLI MICOL (Presidente)	

Calendario delle prove

Data - Ora	Edificio e Aula	# Iscr	Docenti	
01/02/2019 12:30	-	2	ASCOLI MICOL	





Annulla







» Appelli » Stato Prenotazione Appello

Prenotazione appelli - Esito prenotazione

Riepilogo dati		
Attività Didattica	640015-ENG - Psychodiagnostic methods and techniques (offerta nel corso CLINICAL PSYCHOLOGY (64-270-ENG])	
Appello	Psychodiagnostic methods and techniques del 06/02/2019	
Sessioni		
Tipo esame	Scritto	

Click «Clicca qui»

ATTENZIONE: PRENOTAZIONE NON EFFETTUATA

NON RISULTA COMPILATO IL QUESTIONARIO DI VALUTAZIONE DELLA DIDATTICA.



Per effettuare la compilazione clicca qui.

Al termine della compilazione del questionario è necessario effettuare una NUOVA PRENOTAZIONE all'appello.

Ritorna alla lista appelli



Click «yes» and fill the

survey

 \Rightarrow



Sportello Internet

» Lista Questionari

Summary page

Compilazioni del questionario "AVA-ANVUR survey. Data sheets 1 and 3, annex IX"

survey "AVA-ANVUR survey. Data sheets 1 and 3, annex IX" is anonymous and can only be answered once

Nessun dato da visualizzare No survey has ever been completed

New

Back

https://sportello.unibg.it/Redirect.do%3Bjsessionid%3DFF1F35349B0F4413BFCE04A842145991.jvm1a%3Fparconfurl%3C





Sportello Internet

8866

Open the survey Students' appraisal surveys

Students' appraisal survey

After completing the appraisal survey, please remember to register for your exam

PROPERTY.	The second	The Section	12-30	1 hz 97 19
Unità Didattica	Docente	Tipo Attività	Partizione	Questionario
640015-ENG: Psychodiagnostic methods and techniques	EDWARD HALE MARTIN	Lezione	Nessun partizionamento	0

Attention, please:







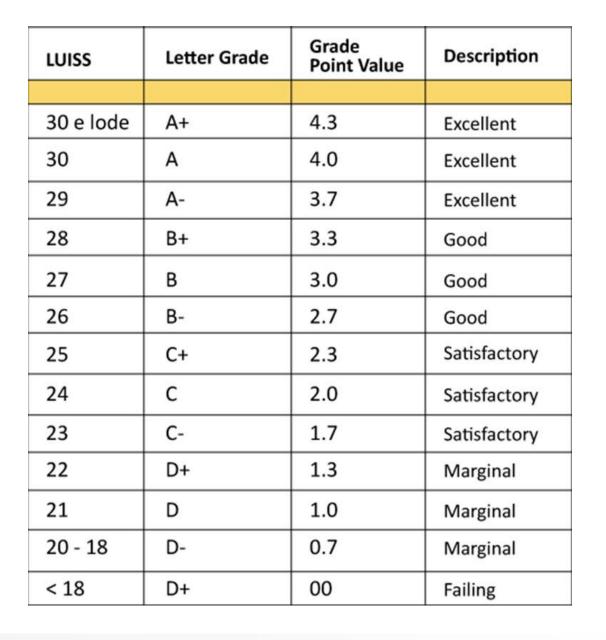
Ħ



You enrolled succesfully!



ITALIAN GRADING SYSTEM





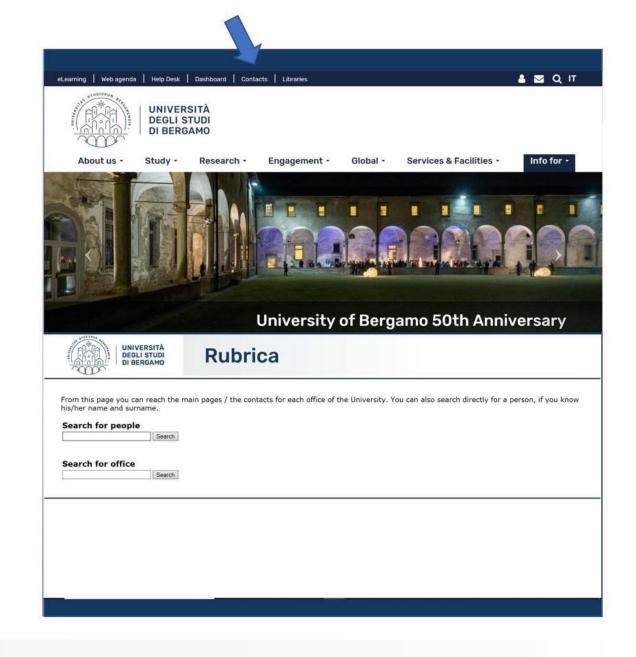
HOW TO FIND INFO ABOUT PROFESSOR'S OFFICE HOURS: INFO WEB

Click > Contacts (IT= Rubrica)

Search for person (Cercapersone)
(To find professors' personal page / office hours)

Search for office / service (Cerca Ufficio / servizio)

(To find offices' page / working hours)





HOW TO TAKE A LANGUAGE'S COURSE:

AAL

(Attività di Addestramento)

If you would like to take foreign languages course (i.e. French, Spanish, German etc.), language exercises such as translation, writing skills, listening comprehension are very important to understand.

Language Exercises Classes (AAL) area compulsory part of this process

Student cannot take the Oral language exam without passing the written test at the end of AAL course

The AAL does not offers credits it is only "IDONIFTA"

HOME / STUDIA CON NOI / TI AIUTIAMO

Attività di apprendimento linguistico

Le attività di apprendimento linguistico (AAL) dell'Università degli studi di Bergamo sono riservate agli studenti iscritti all'Università. Consistono in esercitazioni in aula e in modalità eLearning, tutorato a piccoli gruppi, sostegno a singoli studenti. Per partecipare a queste attività, devi essere uno studente di un corso di studi o di dottorato oppure basta solo essere iscritto all'insegnamento di lingua straniera che ti interessa.

A partire dal mese di dicembre 2018, le attività di addestramento linguistico (ADD) sono rinominate attività di apprendimento linguistico (AAL).

Le attività di apprendimento linguistico di UniBg aiutano gli studenti a raggiungere il livello di competenza nella lingua straniera secondo il Quadro Comune Europeo di Riferimento (QCER) e, per il cinese, secondo il Hanyu Shuiping Kaoshi (HSK).

Sono a cura del Centro competenza lingue (CCL) e riguardano le lingue araba, cinese, francese, giapponese, inglese, russa, spagnola e tedesca. Sono tenute da collaboratori di madrelingua straniera o italofoni.

Il CCL segue anche i corsi di italiano per stranieri (CIS), che sono rivolti agli studenti Erasmus e agli studenti internazionali iscritti ai corsi di laurea dell'Università. I corsi sono aperti anche a non nativi provenienti dall'estero o residenti sul territorio.

Attività di apprendimento linguistico

- ▶ Arabo
- Cinese
- ▶ Francese
- Giapponese
- ▶ Inglese
- Italiano per stranieri
- ▶ Russo
- ▶ Tedesco
- Spagnolo
- ▶ Test di autovalutazione

NAVIO	SA LA SEZIONE
Arabo	
Cines	е
Franc	cese
Giapp	oonese
Ingle	se
Russ	0
Spag	nolo
Tede	sco
Corsi	di italiano per stranieri



SERVICES and FACILITIES



US CARD (University Student Card)

With your US (Student) Card you can:

- Use laboratories, and computers
- Borrow books from the University Libraries
- Take photocopies and scan your documents
- Use the CCL material
- Have discounts in the university canteens

ATTENTION: IT'S NOT A DEBIT CARD!





LIBRARIES

There are three libraries in our university:

- Humanities Library (Sant'Agostino)
 Monday and Friday 8 a.m. 7.30 p.m.
 Tuesday-Wednesday-Thursday: 8 a.m.
 10 p.m.
- Economics and Law Library (Caniana)
 Monday to Friday 8 a.m. to 7:30 p.m.
- **Engineering Library** (Dalmine) Monday to Friday 8 a.m. to 7:30 p.m.

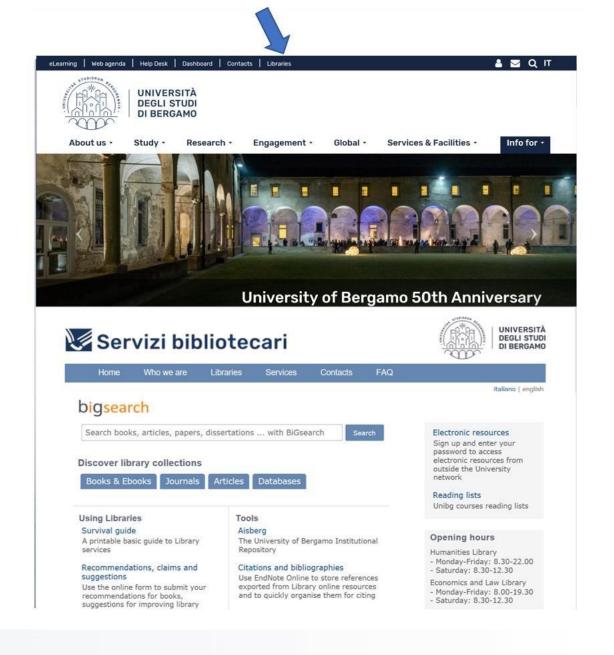




Accessing the ONLINE LIBRARY

To access the online library of University of Bergamo:

Click on: Libraries (Biblioteche)





PRINT CENTER (Centro Stampa)

Via dei Caniana 2 (under the canteen)

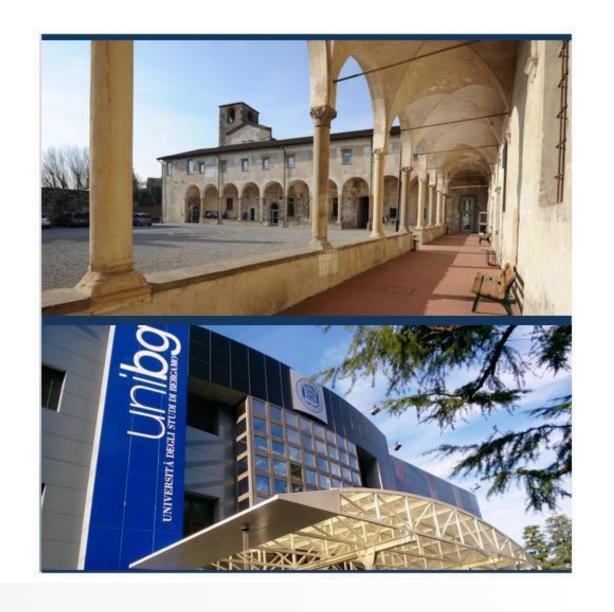
Bergamo tel. 035-2052555 Opening Hours:

Monday to Friday 09:00-19:00

Saturday: 09:00-13:00

Piazzale Sant'Agostino 2

24129 Bergamo Opening Hours: Monday to Friday 10:00-12:30





PRINT CENTER (Centro Stampa)

Viale Marconi, 5

Dalmine tel. 035 205 2079 Opening Hours: Monday, Wednesday and Friday from 9:30 to 12:00

Webpage: PRINT CENTER





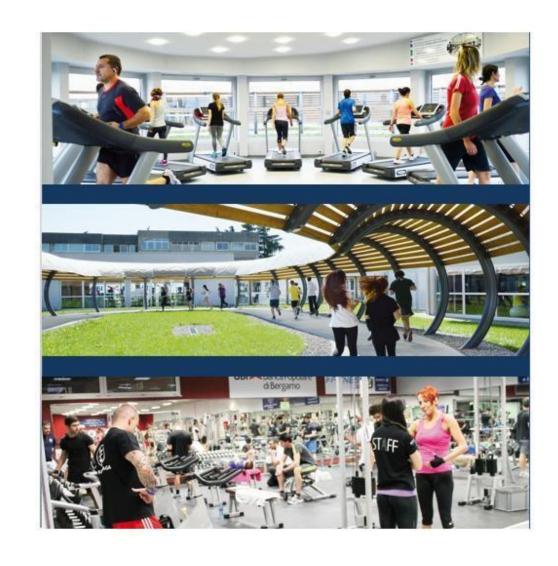




CUS (Centro Universitario Sportivo)

The **University Sports Centre**:

- Locations: Via Verdi 56 Dalmine (BG)
- Avilability Time:
 - Monday to Friday 07:00 00.00
 - Saturday and Sunday, 09.00 18.00
- Contacts:
 - Telephone: 035 2052328 035 372819
 - Email: <u>cus@unibg.it</u>





AEGEE & ESN Bergamo

- AEGEE & ESN are student associations which support exchange and integration among students with different nationalities.
- They organize cultural and social events with the aim at promoting intercultural experience and cooperation.





WELCOME DESK

- INFORMATION POINT in Campus Caniana
- From September to October
- Avilability Time:
 - Monday: 11 a.m. 1 p.m. or 2p.m. 4p.m.
 - From Tuesday to Thrusday: 9 a.m. 1 p.m. or 2 p.m. 4 p.m.





ACCOMODATION SERVICE

The Accommodation Service of Bergamo University offers fully furnished flats, located near the University (Bergamo and Dalmine).

Accommodation applications are open:

- after June 15th for 1st semester (Winter Semester) or full Academic Year
- after November 1st for 2nd semester (Spring Semester)

University's residencies are not available for Erasmus students.

Contact information

E-mail: accommodation.service@unibg.it Telephone - Whatsapp: +39 329 6836882 Address: Via Moroni, 255, 24127, Bergamo

Opening hours

- Monday and Wednesday: 08.30-10.30
- Tuesday and Thursday: 15.30-17.30



TRANSPORT service in Bergamo

The University of Bergamo signed an agreement with public transport service. Erasmus students can have a discounted MONTHLY travel card provided by and ATB.

24,00 euro, valid only in Bergamo,

31,00 euro, valid for Dalmine. •

Students are required to download a the self-declaration/autocertificazione from the dashboard/sportello studenti and submit it along with the identity/card or passport to the office





WHERE TO BUY THE MONTHLY PASS

ATB POINT Address: Largo Porta Nuova, 16, 24122

Bergamo Phone: 035 236026

Website: http://atb.bergamo.it/ITA/homepage.aspx

Booking:

Book your appointment and skip the line!
http://bookingatb.cloud.incifra.it/booking/calendar.php
Just connect to the link, select the office and the
service, and choose the day and times from those
available. You will receive a confirmation email with
your booking number





HEALTH INSURANCE

EU STUDENTS should bring with them the European Health Insurance Card.

If you are a European student and have private insurance please check conditions to use it in Italy!



Non-EU STUDENTS MUST have health insurance valid in Italy.

We strongly recommend to buy for the whole mobility period before coming to Italy.

Having health insurance is a requirement in order to get the student Visa and is also mandatory to request the Resident Permit.



EUROPEAN HEALTH INSURANCE CARD (HEIC in Italian TEAM)

The EHIC gives you access to the National Health Service for "urgently needed medical treatments" during temporary stay: you can have free check-ups by all GPs, and you can access All public hospitals all agreed clinics laboratory instrumental-diagnostic tests by paying a fee, commonly called "ticket"...

The EHIC guarantees medical assistance for health issues occurred during your stay in Italy only; it does not cover the cost of private medical treatments.





EUROPEAN HEALTH INSURANCE CARD General Practioner

you need medical assistance you can go for free to any **General Practitioner** (GP – in Italian "*Medico di Medicina Generale*" or "*Medico di base*")

To find a "medico di base": https://anamed.ats-bg.it/

Choose categoria: medico assistenza primaria

Comune: Bergamo

The International office can give you further information about English or French speaking GP please write to incoming@unibg.it



EMERGENCY NUMBERS

NUMBER: 112

In Case of Emergency. Free and Active in Lombardy 24 hours.

App "112 Where Are U" Where Are U app lets you ask for help in case of an emergency

When to call 112?

- Emergency medical urgency situations.
- Request for medical assistance by sending emergency vehicles.



NUMBER: 116 117

For Non-Urgent Health Care. From Monday to Friday from 8 p.m. to 8 a.m. holidays and days before holidays 24h. When to call 116 117?

- Non-urgent health care, services or advice.
 - Consultation of a doctor of continuity of assistance.
 - Access to the Tourist Medical Guard.



POST OFFICE

CENTRAL POST OFFICE

Location:

BERGAMO Via Antonio Locatelli, 11.

Office Hours:

- Monday to Friday 08:20 a.m. 07:20 p.m.
- Saturday 08:20 a.m. 12:35 p.m





HOW TO APPLY FOR THE RESIDENCE PERMIT

Write an email to incoming@unibg.it

We will give you all the informations you need and we will also book an appointment at the International Office.





About us -

Study +

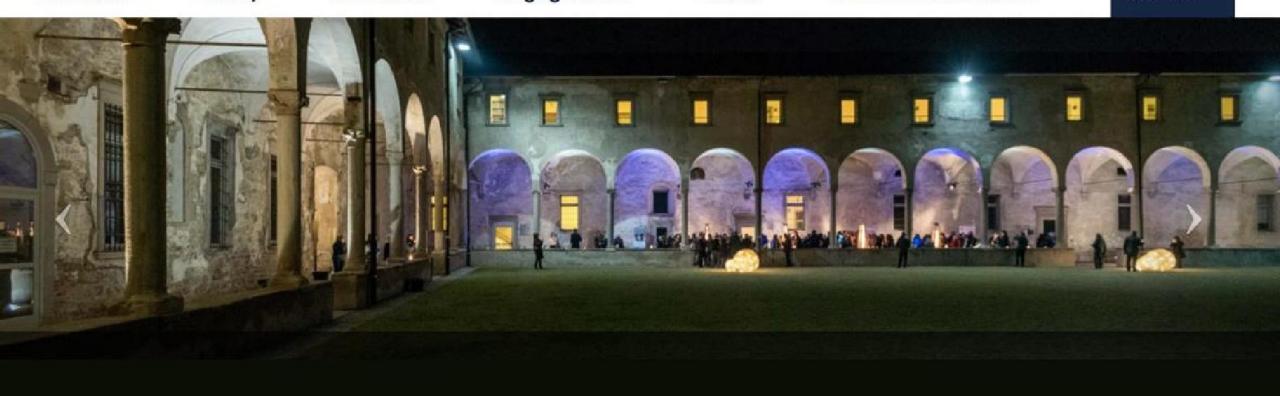
Research -

Engagement -

Global *

Services & Facilities -

Info for -



For more information: www.unibg.it > Global





